

We had the privilege to speak to Marissa Olles, daughter of Meredith Minier. Meredith was a part of our hospice home care program in the Spring. In August, she received hospice care at the Martin-Linsin Residence.

Marissa and her family were familiar with many aspects of hospice care and were thankful for the staff that helped guide them through the process.

"We had never been inside the residence before, and of course we

had a lot of questions for the staff about how the whole process worked. They were prepared with answers for everything we needed to know, and they gave us information about things we had not even thought about yet. That was one of the most useful aspects of the hospice service for us."

Marissa described how her, and her family felt when Meredith first began hospice care at home.

"The feeling I felt most was a sense of peace. I think Mom did as well, as much as she could at that point in her mind. Selfless as ever, Mom felt good knowing that we, her beloved family members, were not alone in this. Much of our comfort and peace came from our talks with Jennelle, mom's home nurse. She is a truly kind, gentle, and competent nurse who spoke softly and encouragingly to us about each aspect of Mom's care. Although I know she was incredibly busy, she never appeared or acted rushed or hurried, and she spent all the time Mom needed with her. Jennelle didn't just review medications and check vitals; she spent time letting Mom talk about whatever was on her mind."

After Meredith started hospice care, Marissa and her family saw a positive change in their loved one.

"She now had a way to share questions, feelings, and concerns with professionals who could help guide her through the transitions coming her way."

"As much as Mom talked with us, her friends and family, there were some things better answered by hospice caretakers. I am so glad she had that outlet."

Marissa also described how prepared her and her family felt before Meredith transitioned from care at home to our Martin-Linsin Residence.

"The words that immediately come to mind are compassion - preparedness - dignity - ease. When Mom entered Hospice care in the spring, we filled out quite a bit of paperwork, especially in preparation of entering the Hospice residence. That measure of preparedness ensured that when the day came that Mom entered the Hospice residence, I never had to lift a finger to fill out a form, find insurance cards, etc. We could simply spend precious time together."



"It doesn't feel clinical like a hospital, but inviting, quiet. Mom and our family and friends were treated with the utmost respect. The nurses and aides were prompt, caring, compassionate, and treated us like family. We shared laughs, hugs, and tears. The people who are with you and your family member during that most difficult time really stick with you. It's such a unique and singular experience," described Marissa.

Similar to how Meredith noticed a positive change in her mom when

she began hospice care at home, she also noticed a change when Meredith came to the Martin-Linsin Residence.

"Physically, I saw the biggest change when Mom actually got to the Hospice residence in her final days. I could see immediate relief as she received the comfort of the bed and the adjustments to the administration of pain and anxiety medications."

Marissa would definitely encourage families to seek hospice care for their loved one.

"Taking care of a beloved family member or friend is one of the most stressful experiences we face. It's emotionally and physically overwhelming, and making the right decisions on behalf of that loved one can be nerve-racking. As hard as it is for the caretaker, the loved one is facing the biggest challenge of all. The decision to accept and fully utilize hospice services is one of the best decisions we made with Mom. I wish everyone could understand how much it benefited our family. We had absolutely no regrets. When you love someone, they deserve the best care you can possibly provide, and hospice was the answer for us."