

May 2023

Rooted Connections



*14080 Route 31 West
Albion, NY 14411
(585) 589-0809
info@scorleans.org
supportivecareorleans.org*


Supportive Care of Orleans
COMPASSION • COMMUNITY • HOSPICE



Dear Friends and Neighbors,

I'd like to introduce myself. My name is Marilyn Almeter-Milbrand and I have the privilege of being the new Hospice Administrator here at Supportive Care of Orleans. I wanted to reach out and thank you for your recent support of our Annual Bouquet Sale! We are so fortunate to have businesses in the community that were willing to help. Thank you to the many businesses that allowed us to set up tables or helped us sell bouquets and chocolates.

It was a pleasure to partner with Susan Fuller, Proprietor of Della's Chocolates, for our fundraiser. The added option of purchasing chocolate this year was popular. A special thanks to our devoted volunteers who helped take bouquet orders, unload truckloads of flowers, sort boxes, and deliver fresh bouquets all over Orleans County. We are so grateful.

Finally, thank you to all of you who have donated to our organization. You are all helping make a positive impact and supporting our patients and families. Every dollar counts and is one step closer to assisting another patient.

Sincerely,

Marilyn Almeter-Milbrand

Hospice Administrator of Supportive Care of Orleans

Upcoming Events



FAQ About Our Name Change

In 2020 our organization's name was changed to Supportive Care of Orleans. Now, in 2023, we are coming home to our roots and returning to our original name, Hospice of Orleans!



Why did you change your name?

Although Supportive Care shows that we support our community, there was confusion as to what support services we offer. We offer hospice services to those facing a life-limiting illness in Orleans County.



Why Hospice of Orleans?

We are passionate about hospice and want everyone to know what we are all about. We want everyone to know that we are your local hospice care team. Orleans County residents can receive the benefits of hospice care in the comfort of their own home. If your illness no longer allows you to safely remain in your home, you are welcome at our Martin-Linsin Residence. At the residence, you will receive all the benefits of hospice services that you would be receiving in your own home in addition to 24 hour care.



Will things look different?

Yes! Our new name will be launched on June 1st. So our brochures, signage, and materials will look a little different. When you call us, we will be answering the phone as Hospice of Orleans.



What changes for the patients and families you serve?

We have and will always be a community-based organization on a mission to care for all those living with life-limiting illness in Orleans County, their caregivers, and their loved ones. We provide our patients and their families personalized medical treatment, counseling, spiritual support, and bereavement coordination.

We're Growing!

Join our team of dedicated members providing high quality care for patients of Hospice!



Now under new RN driven Leadership!



Competitive wages, benefits, and more!

RN – Per Diem-Part Time/ Days/Nights – Martin Linsin Residence

RN – Part Time/ Homecare

LPN/HHA – Full Time/ Nights – Martin Linsin Residence

LPN – Full Time/ Days/Nights – Martin Linsin Residence

HHA – Full Time/ Days (Mon-Fri) – Martin Linsin Residence

HHA – Full Time/ Homecare

Apply Now! 585-589-0809

Scan your phone
to learn more!





Annual Golf Tournament

Wednesday July 19th

8AM Registration

10AM Shotgun Start

Salmon Creek Country Club

Register your team now! 585-589-0809

Silent auction, raffles and more!
Sponsorship opportunities available!



Name: _____ Address: _____ City/State/Zip: _____

Email (for event notifications): _____ Phone Number: _____

Please return this form with your check payable to: Supportive Care of Orleans

Please mail to: 14080 Route 31 West, Albion, NY 14411

Please CHARGE my contribution:

(Visa or Mastercard)

Card No. _____

Expiration Date _____

CVV # _____

Individual Registration: \$100

Foursome Registration: \$400

Dinner Guest: \$30

Dear Friends and Neighbors,

Our passion is to serve and be an advocate for those living with life-limiting illness. Thank you for making our mission possible. I wanted to take a moment to share with you one of our patient's journeys. Recently, I had the privilege to speak to Doug and Dawn Bower. Doug's mother, Norma Bower received hospice care at our Martin-Linsin Residence in December 2022.

"The moment we entered the Martin-Linsin Residence for the first time we were lovingly welcomed and admired its beauty everywhere. We immediately felt so peaceful and comfortable knowing we had the support of a gifted and very special team as Mrs. Bower began her end of life care," explained Dawn Bower.



The whole family was able to spend time with Norma during this period. Doug recalls some of the visits where his mother was alert and joking around with everyone. It meant a lot to the Bower family that they were able to have that time with Norma. Doug and Dawn were impressed with the care Norma received during her time at the residence.



"The care my mom received was phenomenal. Chris Fancher and Randy LeBaron spent a lot of time with my family," said Doug. "Everyone on staff was extremely helpful. You can tell that they were passionate about what they do." Doug and Dawn reflected on how the presence of the care team was calming to Norma and the rest of the family each time they visited.

"The work you all do is absolutely amazing and we are thankful for your never-ending compassion and exceptional care of our mother and our entire family during such a difficult time. We are truly grateful for your kindness, understanding, words of comfort, respect and guidance which was always thoughtful and heartfelt beyond measure," said Dawn.

The Bower family leaves us with these final words on their experience, "Our community is genuinely blessed to have the Martin-Linsin Residence and everyone who shares their significant talents caring for those on their end of life journey. We will be forever grateful and always cherish our beautiful experience."

As you carefully consider your Spring gift, please know this: your donations are essential for our survival. With your generosity, we can provide our patients and their families personalized medical treatment, counseling, spiritual support, and bereavement coordination. We need to be able to answer any call for help- those that we anticipate and those that are unforeseen. Without you, we would not have had the opportunity to provide Norma and her family with a beautiful ending. Without you, our community would struggle to fulfill the wishes of people who are near the end of their life's journey.

We thank you for your support of Supportive Care of Orleans. Please don't hesitate to contact us should you have any questions about the continuum of supportive services we provide to our community, volunteer opportunities available, or information on any of our other programs such as bereavement counseling and group caregiver support, Pet Peace of Mind, We Honor Veterans and more. We're here to help!

Warmest Regards,

*Marilyn Almeter-Milbrand, RN, BSN, MSM
Hospice Administrator*

*Julia Alt
Development Manager*

“In a person's lifetime there may be not more than half a dozen occasions that he can look back to in the certain knowledge that right then, at that moment, there was room for nothing but happiness in his heart.”

-Ernestine Gilbreth Carey

I would love to support the Spring Appeal!

Please return this form with your check payable to: **Supportive Care of Orleans**

Please mail to: 14080 Route 31 West, Albion, NY 14411

Name: _____

Donation Amount:

Please CHARGE my contribution:

Address: _____

\$250

(Visa or Mastercard)

\$150

Card No. _____

In Honor/Memory (circle one) of: _____

\$75

Expiration Date _____

\$ _____ Surprise Us!

CVV # _____

Make An Impact

We love our volunteers! It takes a village to serve the patients and families in our community. We could not do what we do without each and every person who volunteers their time with us!

Thanks to amazing donors, we are able to keep our volunteer-based programs like Pet Peace of Mind available to our patients. This program allows pets to stay in their home while their owner is receiving hospice care. Volunteers assist with pet care and provide transportation to veterinary and grooming appointments. If the pet's owner passes away and has nowhere to go, our wonderful pet-friendly volunteers will foster or adopt the pet.



It was the Spring of 2022 when Bella went home with Steve Lalonde. Christine Fancher, Social Worker and Volunteer Coordinator at Supportive Care of Orleans, contacted Steve about Bella, an 11-year-old West Highland Terrier in the Pet Peace of Mind Program. Steve heard about Pet Peace of Mind through his brother-in-law who adopted a pet through the program. Bella's owner was on hospice and the family wanted to make sure that she went to a loving home. Dogs have always been a part of Steve's life and said yes right away.

"When Bella's owner passed, I was able to meet the sister and kids. It's really an honor," explained Steve. Bella went through a mourning period where she was depressed, but quickly perked up. "She acts like a puppy now! She gets younger every day," said Steve. Before Bella was under Steve's care, she was crate trained and slept in her crate every night. It did not take her long to decide that Steve's bed was much more comfortable than her crate. Bella loves the outdoors and walks around the yard, but not long walks in the neighborhood. "She knows what she wants, when she wants. If I take her for a longer walk, she will sit right down," said Steve. When asked how he would describe the overall Pet Peace of Mind Experience, Steve leaves us with this paw-sitive thought, "It's really a pleasure. Bella is great company."

Do you want to join our volunteer team?

Sign up now! 585-589-0809

Donations & Tribute Gifts

January 1st, 2023 - May 1st, 2023

In Memory of Betsy Wilder Kennedy

Mike & Susan Ryan

In Memory of Blase and Amelia Nicolia

Mr. and Mrs. John Chrzan

In Memory of Cheryl Mart

Alex & Mimi Ivanov

Shelby Green

**In Memory of Ed Sidari and Linda Bunde
Stafford**

Peter Sidari

In Memory of Elizabeth Kennedy

Charles A Roth Trucking

Mr. & Mrs. William Basinait

In Memory of Dell Stork

Orleans Co DPW

Nicki Fredericks

In Memory of George Mathes

Eugenia Mathes

In Memory of Helen Zelazny

Lisa Zelazny

In Memory of Norma Bower

Stacy Rubinstein

In Memory of Robert Hiller

Michael Herrmann

Albie Suozzi

Pamela Canham

Christine Griffin

In Memory of Roger Herman

Sandra Wilson

Ace Hardware

Alberta Suozzi

Albion Central School Bus Garage

Albion Central School District Office

Albion Correctional Facility

Albion First Presbyterian Church

Arnold Gregory Complex

Barb Bukiewicz

Barbara Filipiak

Barbara Gambell

Barre Center Presbyterian Church

Beverly Saskowski

Bradley Bentley

Brenda Richardson

Brian Ralph

Bruce and Darlene Bozard

Candice Hill

Care Net Center of Greater Orleans

Carl Benz

Case-Nic Cookies

Cheryl Krajewski

Christine Griffin

Cindy Eibl

Country Lane Veterinary Services

Craig Herman

Dan and Luann Brightly

Dance Reflections

Dave and Debbie Beach

David Schubel

David Sevenski

Dayna Merchant

Donald and Donna Dagobert

Donald G. Mann

Douglas and Bonnie Stanton

Donations & Tribute Gifts

January 1st, 2023 - May 1st, 2023

Elaine Hills
Elsie Boring
Eugenia Mathes
Evans Ace Hardware
Gail Fischer
Gale Gurgir
Gary Katsanis
Gary and Diane Daum
George's Fancher Road Service
George Way
Gina Boothby
H. H. Dobbins, Inc
Hillard Denson
Holley Central School District
Holley Pharmacy
Holy Family Roman Catholic Parish
HP Hood
Irene Kozody
James Ambrose
Jennifer Metz
Jill Kenward
John and Linda Chrzan
John and Wendy Becker
Julia Alt
Katie Murawski
Key Bank Albion
Lake Plains Medical PLLC
Larry Williams
Lyndonville Central School District
Lynn's Salon
Maralyn Joslyn
Mark and Kelley Braley
Marianne Stanchus
Maura Pierce
Medina Central School District
Medina Memorial Hospital
Medina Presbyterian Church
Medina Senior Center

Michael Herrmann
Monty Hartman
Nicki Fredericks
Oak Orchard Elementary School
Orleans Office Of The Aging
Pamela Canham
Pamela Ranallo
Pat Eick
Paul and Patricia Hartigan
Peter Sidari
Rebecca Michaud
Relco Systems Inc.
Richard and Sibyl Pilon
Rochester Power Squadron
Robert Hoffman
Susan Van Buren
The Coffee Joint
The Downtown Browsey
Thomas and Mary Robinson
Timothy Winters
Valerie Haynes
Valerie Jean Elster Estate
Vanchlor Co., Inc.
Village House Restaurant
Webster Schubel & Meier LLP
Western New York Energy, LLC
Wild Flour Bakery & Deli
William Irwin

Special thanks to all our anonymous donors this quarter.

Support Groups

Bereavement Support

Face-to-face social support is important to give those who have experienced a loss the opportunity to lean on each other for comfort during a shared experience.

We meet on the 2nd and 4th Tuesday of the month at 4:00 pm at First Baptist Church in Albion.

First Baptist Church

30 W Park St., Albion, NY 14411

Parking is on the Beaver St. side

These meetings are open to anyone in the community, as well as to all of our Hospice families.

Caregiver Support

We offer monthly meetings in a safe, confidential setting in which to share thoughts, feelings, and experiences about the challenges and joys of caregiving. This service is open to the community and provided at no cost to the participants.

We meet on the last Wednesday of each month at the Hospice Counseling Center office at 4:00 p.m.

Counseling Center

14080 Route 31 West

Albion, NY 14411



For more information, please call us at 585-589-0809

Supportive Care of Orleans
14080 Route 31 West
Albion, NY 14411



Supportive Care of Orleans

COMPASSION • COMMUNITY • HOSPICE